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From: Rachel Oliver <ROliver3@swindon.gov.uk>
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Subject: Final Bus Passenger Charter
Attachments: [Final Draft] Swindon Borough Bus Passenger Charter.pdf

Good afternoon everyone,

Thank you all to those who sent their responses regarding the finalised draft of the Charter.

We have considered all comments and the following and final changes have been made:

- 'clean' environment has been amended to 'healthy'.
- Adding '(where possible)' after mobile ticketing so that other operators that do have this commit to it, but smaller operators like West Berks are considered.

This will be shared with the EP Board and then we can begin creating an easy read version and translate into other languages, before publishing this on every relevant website/location.

Thank you all for your contributions to this co-designed charter.

All the best,

Rachel Edgington

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