

Emma Freemantle

Subject: FW: Microshade/Flotek

From: Arash Hosseini <arash.hosseini@flotek.io>
Sent: 13 November 2025 09:38
To: Emma Freemantle <clerk@wroughton.gov.uk>
Subject: RE: Microshade/Flotek

Hi Emma

Thanks for your email, apologies I am a day late, I was out of the office yesterday. Please see below a link to our official proposal for the (1) Hardware support for 8x laptops and (2) replacement of 2x laptops on the pay monthly model as opposed to up-front costs.

<https://app.pandadoc.com/document/v2?token=7ef7daab4c362fa3fd34367d7592f62a0c289d86>

If you have any further questions, please let me know.

Many thanks

Kind Regards,

Arash Hosseini
Senior Account Manager

 **Book a Microsoft Teams Meeting with me here!**



Arash Hosseini
Senior Account Manager

 www.Flotek.io
 01792 347290 (DDI)
 02921 508000



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Company Number: Flotek Group Limited: 13882299 | Registered in England and Wales
VAT Registration Numbers: Flotek Group Limited | GB 406 018 239

From: Arash Hosseini <arash.hosseini@flotek.io>
Sent: 20 October 2025 15:07
To: Emma Freemantle <clerk@wroughton.gov.uk>
Subject: RE: Microshade/Flotek

Hi Emma

Nice speaking to you a moment ago, thanks again for getting back in touch. As discussed please see below the costings for replacing 1x laptop and supporting 5x PCs/laptops.

1) Replacement Laptops (1x Units)

HP 15.6" Laptop
16GB RAM
512GB SSD Storage
Windows 11 Pro
Onsite Installation & Setup
£27.87 per month (over 36 month term) includes set up

2) IT Hardware Support

As you are already using our Microshade Hosted Desktop service, extending support to your hardware would allow us to manage your entire IT environment seamlessly. This would eliminate reliance on third parties and varying SLAs, ensuring a more efficient and cohesive service.

We call our IT Proactive & Managed IT Support (FloProtect)
Cost: £25.00/month per device (5 laptops = £125.00/month)

Included Services:

Support:

7-Day Help Desk
Onsite Support
Remote Monitoring
Proactive Software Updates
E-Learning Platform
Firewall Management

Protection:

- Antivirus
- Anti-Malware
- Ransomware Isolation
- Flo Password Manager
- Patch Management
- Cyber Security Awareness Training

Management:

- Dedicated Account Manager
- Annual Tech Review
- IT Strategy & Planning
- Asset & Network Management
- Vendor Coordination
- Disaster Recovery Planning

If you have any further questions, please do not hesitate to contact me.

Kind regards

Kind Regards,

Arash Hosseini
Senior Account Manager

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