



WallNDoor Servicing Ltd
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Site: Ellendune Community Centre, Barrett Way, Wroughton, Swindon, SN4 9LW

Customer Ellendune Community Centre

Quotation Date: 8th October 2025

Dear Suresh,

Please see a quote below for additional repairs. Jordan as agreed to do this at a reduce cost at you're a repeat customer.

Quotation – Additional Repairs to Roller Housings

Following our recent inspection, it has been identified that several additional panels are affected by the same issue, where the roller housings have been installed with inadequate fixings. This has been determined to be a **design flaw**, which—if left unaddressed—may compromise the **structural integrity and overall stability** of the movable wall system.

Recommendations

We **strongly recommend** carrying out the same repair procedure on all remaining affected panels. This involves **installing additional fixings** to properly secure the roller housings. Undertaking these repairs promptly will:

- Prevent any further **structural degradation** of the wall system
- Ensure the **smooth, safe, and reliable operation** of all panels
- Maintain **compliance with relevant safety and operational standards**

Proposed Works & Costs

- Supply of all necessary fixings and equipment
- Carrying out the recommended repair procedure on all remaining affected panels
- **2 x Engineers – Full Day Labour**

Total: £2,667.00 + VAT

We would be pleased to undertake these works to bring the system up to the required standard and help safeguard its long-term performance.

Should you wish to proceed, we will schedule the works at your earliest convenience to minimise any disruption.

Notes

- Works are subject to approval by the relevant heritage authority where required.
- Quotation is valid for 30 days from the above date.
- Any unforeseen repairs or additional works will be quoted separately.

If you have any questions please do not hesitate to contact us and we look forward to working with you in the near future.

Kind regards,

Jordan Powell

Mobile – 07552 073003

Terms of Repair/service Quote

Price

Are open for acceptance for the period of 60 days from the date of quotation. All priced quotes unless specified are for the work to be carried out during normal working hours, Monday to Friday 08.00 – 17.00.

The quoted prices include for access equipment for the repair contract works, we confirm all engineers are PASMA certified.

Lead Times

Will be advised upon receipt of instruction.

Completion of works

On completion of the repair, you shall receive a 'Repair Report Form' outlining the work carried out and informing you of any additional work required

Aborted Visit

In the event of our engineer being unable to gain access to the safely operate and repair the moveable wall/s or automatic door on an agreed time and date we reserve the right to charge 40% of the contract value.

Visit Cancellation

In the event of a cancellation of the scheduled service/repair visit we reserve the right to charge if the visit is cancelled within 48 hours of the scheduled date and time or if the visit cannot be rescheduled within 4 weeks

Payment Term

We require the right to request 50% of the invoice cost upfront and the remaining amount to be paid within 14 days of the invoice date.

Parking

Where free parking is not available there shall be an addition to the contract sum of £15 per day.

General

We shall provide an arrival time that will only be approximated usually due to traffic. It is your responsibility to ensure that the room is available at the agreed time and that there are no obstructions in the vicinity of the works. Any waiting time over 30 minutes will be charged at £35/hour.

Movable wall panels are generally sealed units and whilst every effort to diagnose a problem will be made in advance of our engineers visit it is sometime necessary to strip down a system to correctly determine the fault/ part that may be required. We therefore cannot guarantee being able to complete a repair without the need to order additional parts and return to site. This additional visit would therefore be charged.