

Emma Freemantle

Subject: FW: Swindon & Wroughton Escalation Compliant - Wharf Road Heavy Traffic Investigation & Impact to Housing Structures in vicinity (SN49LE)

From:

Sent: 02 December 2025 13:35

To: JHowarth@swindon.gov.uk; CWatts2@swindon.gov.uk; Emma Freemantle <clerk@wroughton.gov.uk>

Subject: IMP: Swindon & Wroughton Escalation Compliant - Wharf Road Heavy Traffic Investigation & Impact to Housing Structures in vicinity (SN49LE)

Dear Swindon & Wroughton Councillors,

Hope you are well...

I am writing to you with regards to **two ongoing investigations, complaints and escalations I have opened with Swindon Borough Council** - related to the road of Wharf Road (SN4 9LE), Wroughton.

Background:

- In 2019 I opened a "case" with Swindon borough council via website:
 - **Case Reference** = RHR000185.
 - **Issue:** We would like an assessment performed about the impact of heavy traffic using Wharf Road (SN4 9LE), and impact on our house structure.
 - The house appears to shake every time a HGV/Tractor/Other large vehicle passes on Wharf Road.
 - This may be causing structural damage to the house and surrounding house.
 - **Resolution: None - even after many years.**
- In October this year (2025) I raised this issue again, but as a complaint again online to SBC.
 - **Case Reference** = CCC022979
 - **Issue:** The fact that my initial issue was not resolved and I have heard nothing back.
 - **Today:** Today I escalated this as I have not heard back - Your complaint has been escalated to stage 2. Your form reference is: 5063644.

Summary In short: I have opened 3 requests with SBC - none of these have been addressed or resolved.

- The requests are all focused on asking for somebody to perform an assessment of Heavy Traffic on Wharf Road, Wroughton (SN49LE) - specifically the impact on housing / properties (especially the shaking and potential structural impact).

Help Needed from SBC & Wroughton Councillors:

- Please can these cases be looked into appropriately.
- **We need an investigation conducted on Wharf Road (SN4 9LE) and the impact of Heavy vehicles on the transport & housing infrastructure.**

- The volume of traffic over the years has been increasing significantly due to all the increasing housing & infrastructure developments.
- The speed of the vehicles is concerning and causing extreme shaking of the housing / properties in the vicinity of SN49LE.
- This is not just my property - but other properties too.
- **A quick ask would be to reduce the speed limit on Wharf Road (vicinity of SN49LE) to 10mph - whilst the investigation is performed.**

Councillor Janine Howarth - Cabinet Member for Housing
Councillor Chris Watts - Cabinet Member for the Environment and Transport
Clerk of Wroughton Parish Council

Thanks so much in advance,

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