

Prepared for:

Zoe Dyer
Wroughton Parish Council



Quotation

Year 1 Cost Summary

Date Prepared 27/10/2025

Expiry Date 26/12/2025

Product	Value
Install & Set Up Bookings Portal (One-off Cost)	86
Annual Support & Maintenance Facilities Bookings Portal Multi 5 User (Ongoing cost)	200
Annual Support & Maintenance RialtasWeb Access 2 User (Ongoing Cost)	404

Total Year 1 Costs

£ 690 (excl.VAT)

Ongoing Support & Maintenance Charges Apply Annually With Effect From 1st April.

If you wish to proceed with this order, please sign below, indicating your acceptance of the quotation and terms and conditions.

Signed:

Date:

Position:



Here to nurture your needs...

Terms and Conditions

Please read the terms and conditions carefully. This forms the contract between the customer and our company and in the event of a conflict, these terms and conditions shall prevail.

Software Purchase Terms and Conditions

- 1 Orders are subject to an initial 3 year minimum contract term for Annual Support and Maintenance. After year 3 the contract will automatically renew annually, unless cancelled in writing. Cancellations require six months' notice.
 - 2 Support and Maintenance Fees are reviewed annually and will change over the contract term; these will be charged in advance for period to 31st March annually. The initial period commences upon the installation and setup.
 - 3 Fees shall be applicable and charged from the initial scheduled go-live date, irrespective of any subsequent modifications.
 - 4 If the customer elects to cease use of the software within the minimum term, the minimum terms fees must still be paid.
 - 5 A cancellation fee of £100 is applicable upon cessation for read only access.
 - 6 Software Purchases are subject to the use of the software as per the End User License Agreement, which is available upon software installation, or upon request.
 - 7 Support and Maintenance services are provided subject to the Terms and Conditions of those services..
 - 8 We recommend you have an online demonstration of the software prior to purchase to ensure you are content the software meets your needs. Once installed and setup any fees due or paid are non-cancellable and non-refundable.
 - 9 We do not offer our software without a support and maintenance contract. If this is ceased and a client then wishes to re-instate they may either pay the equivalent of the missing years support or purchase the software again whichever is most cost effective.
 - 10 It is the responsibility of the Customer to ensure that all necessary equipment, documentation, and other resources required for the delivery of the agreed Software /and/or Professional services are provided within 5 business days from initial request.
 - 11 It is the responsibility of the Council to back up the software and email the back up on a monthly basis where the data bank service is activated. No reminders are issued.
Points 12:13:14:15 apply to only those customers who have taken the Allotment Inspections Feature:
 - 12 Bbits is responsible for the delivery and maintenance of the Mobile Inspections App Service which is charged at £150 a year. Bbits terms and conditions will apply. If you require a demonstration of the mobile App contact them via email at info@bbits.co.uk.
 - 13 Rialtas are providing the following aspects of the Allotments solution:
 - a. Ability to import the Mobile Inspections App data.
 - b. Ability to view the photographs captured by the Mobile App.
 - c. Ability to provide an export of Plots and Conditions to enable BBits to configure the App with relevant information for the customer.
 - 14 BBits are providing the following aspects of the solution, their terms and conditions will apply, and you should contact them if you have any queries.
 - a. Ability to import the Mobile Inspections App data.
 - b. Ability to view the photographs captured by the Mobile App.
 - c. Ability to provide an export of Plots and Conditions to enable BBits to configure the App with relevant information for the customer.
 - d. Mobile Inspections App User Support
 - 15 Rialtas and BBits are each responsible for their respective aspects of the solution. The customer understands and will contact the relevant company related to the functionality.
- ☐ Tick if you do not consent to receiving marketing emails from Rialtas including promotions, updates about our products and services, and for the council to be included in our social media, marketing, and literature.

Emma Freemantle

From: Rialtas_Sales <sales@rialtas.co.uk>
Sent: 21 August 2025 14:12
To: WroughtonPC Finance
Cc: Emma Freemantle
Subject: RE: Rialtas Support Ticket 123117 - [EXTERNAL] Support Request - Ellendune Community Centre Booking System
Attachments: Rialtas_Professional_Services_Quote_Wroughton_Parish_Council_-_Training.pdf

Dear Zoe,

Thank you for your time today it was a pleasure to speak with you.

As discussed, I have emailed you a quote for the training session based on 1.5 hours, if you let me know if you require us to cover more of the sales ledger do let me know and I will increase this time further, the quote has been emailed via drop box sign, I have attached a copy in PDF for your review.

Items that we will cover in the training:

Do you manage deposits for weddings, events or hires, or Allotments (like keys deposits)?
This comprehensive session is here to simplify it all!

Course Content:

- The different types of deposits: Holding, damage, key, wedding and more
- Best practice for recording deposits through all available routes
- How to refund deposit seamlessly
- The impact of the deposits on invoices and how they appear in the accounts
- Tips for checking balances and ensuring accurate, transparent records

If you would like to add more items to the training, please do let me know as this will be a bespoke session for your council.

We discussed the Bookings portal as soon as I have more information I will email this to you, I think this could be beneficial to you over the google Calendar integration. We have agreed that we would hold off on this for a few weeks – should this be something you need sooner let me know and we can organise for assistance to add it.

Should you have any further questions please do reach out I am here to help.

Kindest regards

Nicky Finch
Inbound B2B Sales Lead



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Tel: [01793 315152](tel:01793315152)
Support Email: support@rialtas.co.uk

Emma Freemantle

From: Rialtas_Sales <sales@rialtas.co.uk>
Sent: 31 October 2025 10:37
To: Rialtas_Sales
Subject: See the Bookings Portal in Action — Watch & Explore

Good morning,

Have you discovered how our **Bookings Portal** simplifies the way councils manage facility reservations? From village halls and sports pitches to meeting rooms and community spaces.

This powerful feature allows your residents to:

-  View real-time availability
-  Make provisional online bookings
-  Receive instant confirmations

And for council staff, the portal means:

-  Less admin work
-  Centralised booking management
-  Clear audit trails and reporting

We've put together a short overview to show how it works in practice and the benefits it brings to both staff and the public.

 **Watch the overview:** https://youtu.be/p_EnAqejh1E

See what our existing users have to say:



"I'm excited by the new functionality which the new **Bookings Portal** brings. It is modern, sleek, intuitive and user-friendly enabling a great bookings experience for our customers, and will reduce my current workload in bookings by **30-50%** whilst also giving customers more information than is currently possible.

I anticipate that it will enable us to make better use of the community facility, increase our income and offer a better service with no increase to the cost to the end user."

- Christina (Winkfield Parish Council)

Whether you're managing a single facility or multiple venues, the **Bookings Portal** brings efficiency, transparency, and convenience to your community.

 Learn more: [NEW! Bookings Portal | Rialtas](#)

 Try it for yourself: [Rialtas Bookings](#)

Get your quote:

Simply tell us how many users you will require, and we'll provide you with a personalised quote.

Kind regards,

Rialtas



This email has been scanned for spam & viruses. If you believe this email should have been stopped by our filters, [click here](#) to report it.