

## Emma Freemantle

---

**From:** Emma Freemantle  
**Sent:** 12 February 2026 10:18  
**To:** 'Claire Newport'  
**Cc:** Councillor Gayle Cook  
**Subject:** RE: FW: Financial Wellbeing Drop in Sessions

Hi Claire,

Thank you for your email.

We are very pleased with how the current monthly sessions are running, and the consistency of having the same day and time each month has been extremely helpful in allowing us to promote the service effectively to our residents. Although we do not have access to detailed usage statistics ourselves (as this information is understandably protected) we would hope that SBC holds the relevant data to demonstrate the ongoing need for the financial wellbeing drop-ins in Wroughton.

As a parish council, we unfortunately do not have the budget available to fund additional sessions. However, we would be more than happy to support any grant applications made via SBC in order to maintain or expand the service. It would be a real shame to lose the monthly financial wellbeing drop-ins, and we are keen to assist in any way we can to help you secure the funding needed to continue them.

Please keep us informed of your plans and if there is room to source further funding from other avenues. Thank you.

Kind Regards,

Emma Freemantle  
Clerk to the Parish Council



---

**From:** Claire Newport <claire.newport@caswindon.org.uk>  
**Sent:** 11 February 2026 23:56  
**To:** Emma Freemantle <clerk@wroughton.gov.uk>  
**Cc:** Councillor Gayle Cook <GCook1@swindon.gov.uk>  
**Subject:** Re: FW: Financial Wellbeing Drop in Sessions

Hi Emma

Thank you for sharing the info that is great.

These are similar sessions to the monthly outreach and will be delivered by the same team. Are you looking to extend the current service in terms of topics covered or frequency of the drop ins?

We do not currently have funding available to extend the service, in fact our current funding is not confirmed beyond May 26, however we are always looking for new funding opportunities to deliver where there is demand. I wonder if we could make a case with a few of our parish councils to bid for the funding required. A weekly outreach at one venue costs us in the region of £7k per year.

Would you have time over the coming weeks to have a chat about current demand and what you would like to see delivered in the parish? it would be good to get a better understanding and see what options we may have moving forward.

Let me know what you think.

Kind regards

Claire

**Claire Newport (She/Her)**

**Chief Executive**

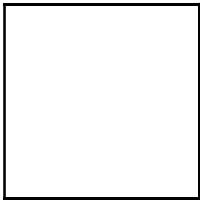
**Citizens Advice Swindon  
Sanford House  
Sanford Street  
Swindon  
SN1 1HE**

**[www.citizensadvicewindon.org.uk](http://www.citizensadvicewindon.org.uk)**

**Citizens Advice Swindon gives people the knowledge and the confidence they need to find their way forward - whoever they are, and whatever their problem.**

*I work flexibly, my working hours may not be your working hours, please do not feel obliged to reply outside of your working hours.*

Please consider the environment - do you really need to print this email?



NOTICE: This email originates from Swindon & District Citizens Advice Bureau, known as Citizens Advice Swindon (Charity Registration No 1115564, Company limited by guarantee, Registered No 4141854, Registered office Sanford House, Sanford Street, Swindon SN1 1HE). It contains

proprietary information, some or all of which may be legally privileged. It is for the intended recipient only. If an addressing or transmission error has misdirected this email, please notify the author by replying to this email. If you are not the intended recipient you must not use, disclose, distribute, copy, print or reply to this email (other than for the reason stated above).

We are registered with the Information Commissioner's Office under ICO:00045723002 and will process your personal data in accordance with the General Data Protection Regulation and Data Protection Act 2018. Please refer to our online Privacy Policy at [www.citizensadviceswindon.org.uk](http://www.citizensadviceswindon.org.uk) for more information on how your personal data will be processed and stored.

Authorised and Regulated by the Financial Conduct Authority FRN: 617763

Citizens Advice Swindon has a complaints handling procedure. Please email [office.manager@caswindon.org.uk](mailto:office.manager@caswindon.org.uk) to request a copy of the complaints leaflet to be either posted or emailed to you.

On Wed, 11 Feb 2026 at 17:04, Emma Freemantle <[clerk@wroughton.gov.uk](mailto:clerk@wroughton.gov.uk)> wrote:

Hi Claire

We can share the attached posters that's no problem at all.

Are these the same sessions which are run in the Wroughton Community Library once a month? We have a drop in session for something similar.

If there is resource available do you think you could arrange for extended services / drop ins for the wellbeing session in Wroughton?

Thank you in advance,

Kind Regards,

Emma Freemantle

Clerk to the Parish Council



**Wroughton & Wichelstowe Parish**

Tel: 01793 814735

Web: [www.wroughton.gov.uk](http://www.wroughton.gov.uk)

---

**From:** Councillor Gayle Cook <[GCook1@swindon.gov.uk](mailto:GCook1@swindon.gov.uk)>

**Sent:** 11 February 2026 12:56

**To:** Emma Freemantle <[clerk@wroughton.gov.uk](mailto:clerk@wroughton.gov.uk)>

**Subject:** Fw: Financial Wellbeing Drop in Sessions

Hello Emma

Will you be able to put up these flyers on the notice boards so the residents will be able to see them.

Regards

Gayle

---

**From:** Claire Newport <[claire.newport@caswindon.org.uk](mailto:claire.newport@caswindon.org.uk)>  
**Sent:** 11 February 2026 11:27  
**To:** Claire Newport <[claire.newport@caswindon.org.uk](mailto:claire.newport@caswindon.org.uk)>  
**Subject:** Fwd: Financial Wellbeing Drop in Sessions

You don't often get email from [claire.newport@caswindon.org.uk](mailto:claire.newport@caswindon.org.uk). [Learn why this is important](#)

**Caution:** This email originated outside SBC . Please take care when clicking links or opening attachments. When in doubt, contact your IT Department on x4900

Good Morning

Citizens Advice Swindon are planning a number of dedicated drop in sessions over the next few months focussing on Financial Wellbeing and money worries.

I have attached a couple of flyers with details. If you are able to share these with residents who may find these sessions useful that would be great.

Kind regards

Claire

**Claire Newport (She/Her)**

**Chief Executive**

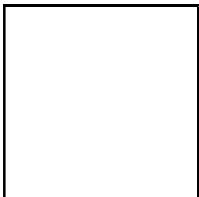
**Citizens Advice Swindon  
Sanford House  
Sanford Street  
Swindon  
SN1 1HE**

**[www.citizensadvicewindon.org.uk](http://www.citizensadvicewindon.org.uk)**

**Citizens Advice Swindon gives people the knowledge and the confidence they need to find their way forward - whoever they are, and whatever their problem.**

*I work flexibly, my working hours may not be your working hours, please do not feel obliged to reply outside of your working hours.*

Please consider the environment - do you really need to print this email?



NOTICE: This email originates from Swindon & District Citizens Advice Bureau, known as Citizens Advice Swindon (Charity Registration No 1115564, Company limited by guarantee, Registered No 4141854, Registered office Sanford House, Sanford Street, Swindon SN1 1HE). It contains

proprietary information, some or all of which may be legally privileged. It is for the intended recipient only. If an addressing or transmission error has misdirected this email, please notify the author by replying to this email. If you are not the intended recipient you must not use, disclose, distribute, copy, print or reply to this email (other than for the reason stated above).

We are registered with the Information Commissioner's Office under ICO:00045723002 and will process your personal data in accordance with the General Data Protection Regulation and Data Protection Act 2018. Please refer to our online Privacy Policy at [www.citizensadviceswindon.org.uk](http://www.citizensadviceswindon.org.uk) for more information on how your personal data will be processed and stored.

Authorised and Regulated by the Financial Conduct Authority FRN: 617763

Citizens Advice Swindon has a complaints handling procedure. Please email [office.manager@caswindon.org.uk](mailto:office.manager@caswindon.org.uk) to request a copy of the complaints leaflet to be either posted or emailed to you.

**Citizens Advice Swindon**  
**Sanford House**  
**Sanford Street**  
**Swindon**  
**SN1 1HE**

[www.citizensadviceswindon.org.uk](http://www.citizensadviceswindon.org.uk)

**Click the link below to set us up as your charity on Amazon Smile**

[smile.amazon.co.uk/](http://smile.amazon.co.uk/)

Authorised and Regulated by the Financial Conduct Authority FRN: 617763

Citizens Advice Swindon helps people resolve their legal, money and other problems by providing information and advice, and by influencing policymakers.

We are registered with the Information Commissioner's Office under ICO:00045723002 and will process your personal data in accordance with the General Data Protection Regulation and Data Protection Act 2018. Please refer to our online Privacy Policy at [www.citizensadviceswindon.org.uk](http://www.citizensadviceswindon.org.uk) for more information on how your personal data will be processed and stored.

NOTICE: This email originates from Swindon & District Citizens Advice Bureau, known as Citizens

Advice Swindon (Charity Registration No 1115564, Company limited by guarantee, Registered No 4141854, Registered office Sanford House, Sanford Street, Swindon SN1 1HE). It contains proprietary information, some or all of which may be legally privileged. It is for the intended recipient only. If an addressing or transmission error has misdirected this email, please notify the author by replying to this email. If you are not the intended recipient you must not use, disclose, distribute, copy, print or reply to this email (other than for the reason stated above).

Citizens Advice Swindon has a complaints handling procedure. Please email [bureau@caswindon.org.uk](mailto:bureau@caswindon.org.uk) to request a copy of the complaints leaflet to be either posted or emailed to you.

The views expressed in this email are personal and may not necessarily reflect those of Swindon Borough Council unless explicitly stated otherwise. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify me immediately. If you are not the intended recipient of this email, you should not copy it for any purpose, or disclose its contents to any other person. Senders and recipients of email should be aware that, under the Data Protection Act 2018 and Freedom of Information Act 2000, the contents may have to be disclosed. The contents may be subject to recording and/or monitoring in accordance with relevant legislation. This footnote also confirms that this email has been swept by Anti-Virus software for the presence of computer viruses. However, Swindon Borough Council cannot accept liability for viruses that may be in this email and we recommend that you check all emails with an appropriate virus scanner.

....

---

This email has been scanned for spam & viruses. If you believe this email should have been stopped by our filters, [click here](#) to report it.

**Citizens Advice Swindon**  
**Sanford House**  
**Sanford Street**  
**Swindon**  
**SN1 1HE**  
[www.citizensadvicewindon.org.uk](http://www.citizensadvicewindon.org.uk)

**Click the link below to set us up as your charity on Amazon Smile**  
[smile.amazon.co.uk/](http://smile.amazon.co.uk/)

Authorised and Regulated by the Financial Conduct Authority FRN: 617763

Citizens Advice Swindon helps people resolve their legal, money and other problems by providing information and advice, and by influencing policymakers.

We are registered with the Information Commissioner's Office under ICO:00045723002 and will process your personal data in accordance with the General Data Protection Regulation and Data Protection Act 2018. Please refer to our online Privacy Policy at [www.citizensadvicewindon.org.uk](http://www.citizensadvicewindon.org.uk) for more information on how your personal data will be processed and stored.

NOTICE: This email originates from Swindon & District Citizens Advice Bureau, known as Citizens Advice Swindon (Charity Registration No 1115564, Company limited by guarantee, Registered No 4141854, Registered office Sanford House, Sanford Street, Swindon SN1 1HE). It contains proprietary information, some or all of which may be legally privileged. It is for the intended recipient only. If an addressing or transmission error has misdirected this email, please notify the author by replying to this email. If you are not the intended recipient you must not use, disclose, distribute, copy, print or reply to this email (other than for the reason stated above).

Citizens Advice Swindon has a complaints handling procedure. Please email [bureau@caswindon.org.uk](mailto:bureau@caswindon.org.uk) to request a copy of the complaints leaflet to be either posted or emailed to you.