



## WROUGHTON & WICHELSTOWE PARISH COUNCIL

18<sup>th</sup> February 2026

Dear Traffic Commissioner,

I am writing on behalf of the Parish Council in relation to Reference:

**Nicholas John Gosling & Partners T/A Berkeley Farm Dairy and Operator's Licence OH1140897.**

The Parish Council wish to register its continued and increasing concerns regarding the significant expansion of operations at the above site, the persistent breaches of planning and licence conditions, and the resulting detrimental impact on nearby residents, road safety, and the general amenity of the surrounding area.

### **1. Operations at Unsocial Hours and Breach of Licence Conditions**

Residents have reported, and the Parish Council has directly observed, regular operations occurring throughout the night, well beyond the permitted hours. This includes processing activities, HGV movements, loading and unloading, and the operation of forklift trucks. These activities are taking place on multiple nights each week and constitute sustained breaches of the operator's permitted conditions.

The associated increase in large HGV activity has also resulted in:

- Road safety concerns in and around the business park
- Parking congestion obstructing access for other users
- Noise, vibration, and light pollution
- Severe distress to immediate neighbours, many of whom have provided video and audio evidence

### **2. Support for New Conditions and Reaffirmation of Planning Requirements**

The Parish Council's position is also guided by the Planning Permission granted on **15 April 2020** under references **S/19/1821** and **S/19/1821/CHHO**. Several conditions attached to the permission are being consistently breached. We respectfully ask that these be considered in relation to the operator's licence compliance.

#### **Condition 6 – Noise Assessment (BS 4142:2014)**

No updated noise assessment has been provided, despite intensification of operations and persistent complaints.

Residents have requested the ability to measure noise levels independently, in line with the condition's intent.

**Condition 9 – Delivery Hours and Practices**

Deliveries and associated operations are not following the approved Operations and Delivery Plan dated 15 April 2020. There are repeated occurrences of HGV arrivals, departures, and manoeuvring well outside the permitted hours.

**Condition 11 – Processing Hours**

Processing is taking place outside the permitted 06:00–20:00 timeframe, including during the night and early morning hours.

**Condition 14 – External Use of Plant and Machinery**

Forklift trucks and other equipment are being used throughout the night, in full breach of this condition. The Parish Council holds extensive video evidence of this activity.

**Condition 15 – Unapproved Machinery and Equipment**

A large external generator operates day and night, without evidence of approval from the Local Planning Authority.

**Condition 16 – External Lighting**

Unapproved bright PIR floodlights are installed and activate sporadically throughout the night, disturbing nearby homes.

**Condition 17 – Use of Parking/Storage Areas**

The parking areas—listed as tarmac in approved plans but in reality consisting of loose stone—are used for storage and vehicle movements, adding to noise disturbance. No approved details have been provided for such use.

**In light of the above, the Parish Council:**

- Supports the imposition of strengthened or revised licence conditions to ensure compliance
- Requests urgent review of the operator's continued suitability under Licence OH1140897
- Encourages formal action to require the operator to adhere to both planning and licence obligations
- Requests cooperation in establishing independent or verifiable monitoring of noise, operating hours, and vehicle movements and supports residents in collating the same information.

The Council wishes to emphasise that these concerns reflect a consistent pattern of non-compliance and a significant decline in residential amenity for those living near the site.

We trust that this information will assist your investigation and decision-making and would be pleased to provide further evidence, including logs, videos, and resident statements, upon request.

Yours Sincerely



Emma Freemantle  
Clerk & RFO to Wroughton Parish Council